

# Monica Sharma

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(714) 907-5026

## Experience:

### Enova International, Chicago, IL

#### User Experience Designer, August 2013 - Present

- Introduced qualitative usability research and heuristic techniques to evaluate multi-million dollar client facing products
- Led and facilitated design studios between business stakeholders and developers to brainstorm and breakdown product requirements
- Collaborated with designers and developers to create UX and agile driven websites and products. Inclusive of responsive web efforts
- User and cultural driven research initiatives for international products

### GOOD Chicago, Chicago, IL

#### Local Leader Chicago Chapter, June 2014-Present

- Define vision of Chicago chapter, work with headquarters to refine this and build a sustainable team
- Network and connect with organizations to emphasize our vision

### EPIC: Engaging Philanthropy Inspiring Creatives, Chicago, IL

#### User Experience Designer, March 2014 - June 2014

- Collaborated with Creative Team of 11 on website redesign for The Honeycomb Project
- Facilitated an agile UX centered process to drive requirement gathering and deliverable creation
- Improved the usability and content strategy for the Honeycomb website

### CorePower Yoga, Chicago, IL

#### Power Yoga Teacher, January 2014 - Present

- Guide students through 60 minute sequence twice a week (C1 format)
- Taught multiple workshop style classes for the community
- Completed 6 hour training for advanced classes (C1.5 and C2)

### Astia: We Own It Summit, Chicago, IL

#### Web Dev and Design, Community Manager, Feb 2013-June 2013

- UX and IA Mockups based on Stakeholder interest and user feedback
- Utilized the Bootstrap Rails framework to develop the WOIS website
- Drove community engagement through Social channels (Twitter, Facebook, LinkedIn)

### Genexus USA, Chicago, IL

#### User Experience Intern, Feb 2013-May 2013

- Led and developed stakeholder relationships to drive marketing research and product development
- Utilized UX methodologies and techniques to create mockups for mobile applications

### Akta Web Studio, Chicago, IL

#### User Experience Intern, November 2012-February 2013

- Stakeholder Research, Competitive Analysis, and Marketing Research
- Front end development/maintenance for Akta and SocialCrunch marketing
- Copy creation for blog posts

### Loyola University Chicago, Chicago, IL

#### ResNet Manager, September 2011 - August 2012

- Direct and reroute all incoming calls to various departments within the university
- Perform backup and restore installations on heavily infected computers and mobile
- Diagnose and address technical malfunctions. Internet troubleshooting with Bradford Monitoring Software

## ADDRESS

345 East Ohio Street  
Chicago, IL

## UX SKILLS

Informational Interviews  
User Research  
Sitemap Creation  
Wireframes/Prototypes  
Content Strategy  
Information Architecture  
Personas Creation  
Workflows  
Usability Testing  
Cardsorting  
Heuristic Evaluations  
Competitive Analysis

## TECHNICAL SKILLS

Java  
Python  
HTML/CSS  
Ruby/Rails

## SOFTWARE

Omnigraffle  
Indigo Infragistics  
Microsoft Visio  
Optimal Workshop  
Silverback  
VC Coder  
Eclipse  
Weebly

## LANGUAGES

Spanish  
Hindi

## EDUCATION

### Loyola University Chicago

MS Software Engineering

### University of Southern California

BA Psychology (Behavioral Neuroscience)

### CorePower Yoga

200 Hour PYT Certification